

2nd Annual Users Group Meeting Little Rock, AR October 26, 2016

SCADA Selection and Implementation – Siloam Springs Arkansas





City of Siloam Springs – Municipal Owned Electric Utility

- ❖ 7,500 Customers
- 4 Substations
- ❖ 69 KV transmission 12,470 / 7200 distribution
- 23.4 Square miles of service territory
- 27 Employees
- ❖ 60 MW summer peak
- Industrial / Commercial / Residential load



Need for SCADA

- Small System recognized need for SCADA well over 10 year ago
- Budget Restraints
- Fiber optic communications installation each substation
- Mechanical relay replacement
- Using serial to Ethernet devices eventually achieved connection to most relays
- 2014 requested budgetary quotations for a complete system from 3 companies
 - NovaTech one of the companies
 - Funding was approved for SCADA within the 2015 City Budget



Bid Process and Selection

- Bid Specifications Challenge
- Approved and sent to vendors May 2015
- ❖ In house demonstration from 3 vendors 2 web demonstrations
 - Impressed by NovaTech demonstration— web sever approach, simplicity of system
- 6 acceptable bidders

- NovaTech not the least expensive
- Least expensive bid nearly \$20K less
- ❖ All of the bids over the funds budgeted for the project



Selection Factors

- Closer evaluation between NovaTech and lowest bidder
 - Traditional system vs Web server system
 - Contacted references
 - *All NovaTech references very happy with their systems, support and service
 - Traditional SCADA mostly happy
 - Software updates; Windows updates; Man-hours to keep system operating
 - ❖ Hardware Warranty
 - Ability to connect to our current devices / protocols
 - Software maintenance costs
 - **♦** Alarms.....



Decision - NovaTech

- Felt comfortable with their approach
- Traditional system would cost more in just a few years adding annual software maintenance fee (decided to subscribe to the Ncare program)
- Hardware warranty
- Expandable
- ❖ Willing to work with us
- * Assurance could work with our existing devices and protocols
- * Ability to access devices with manufacturer software for settings and events
- Alarms
- ❖ Presented our project to City Board on 7/22/15 approved for entire project



Challenges

- Multiple equipment manufacturers / Multiple protocols
 - Transformer KWhr meters
 - Southwest station feeder relays
 - LTC controllers
 - ❖ Alarms DDIO Alarm cable
 - Communication type
 - IT department??
 - Development and Installation
 - ❖ NovaTech Systematically sent screen shots, IP addresses, SCADA points for review and approval
 - SSEL installed all hardware and cabling; Set IP addresses and communication settings; Orions LX's shipped programmed from the factory and installed by SSEL before commissioning





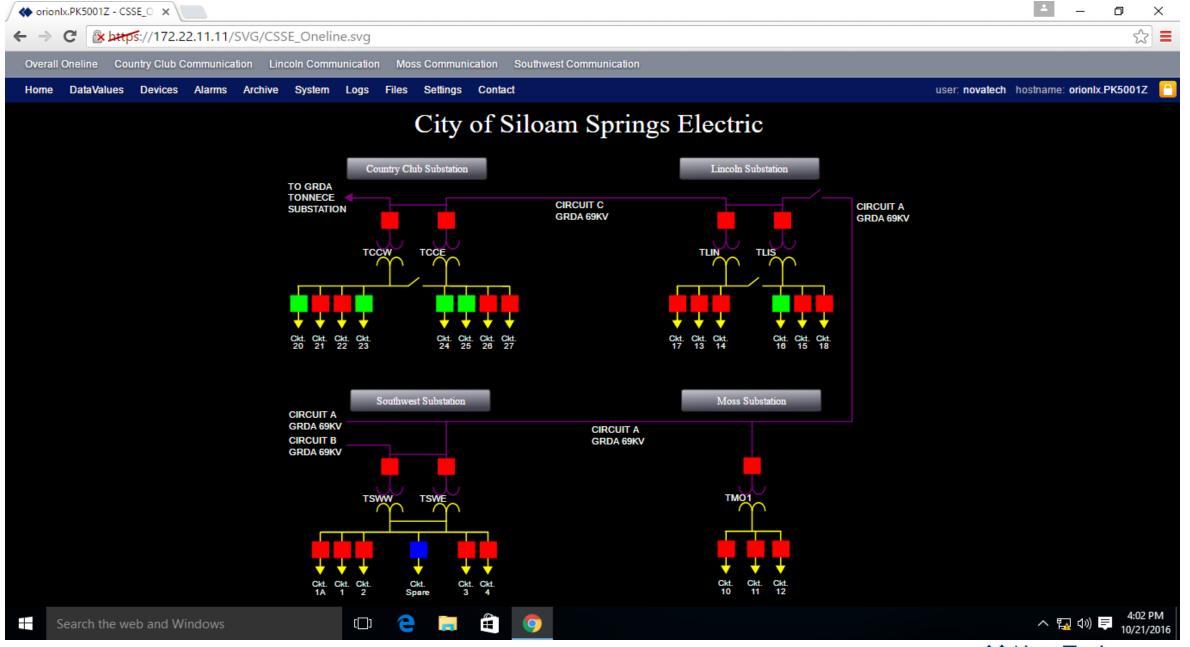


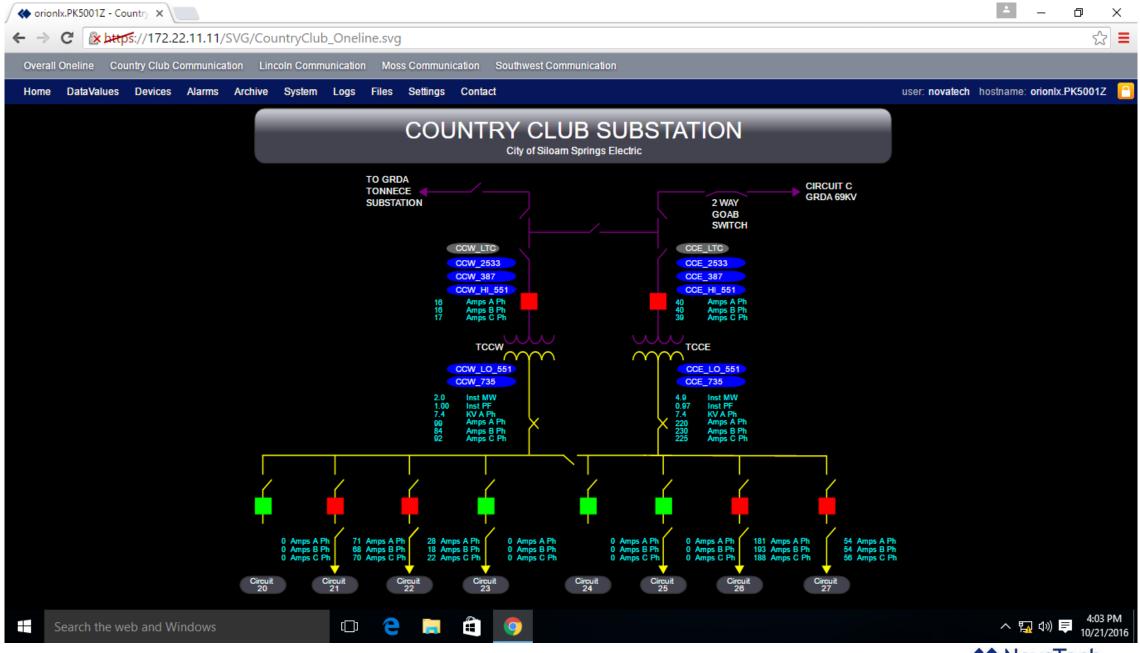




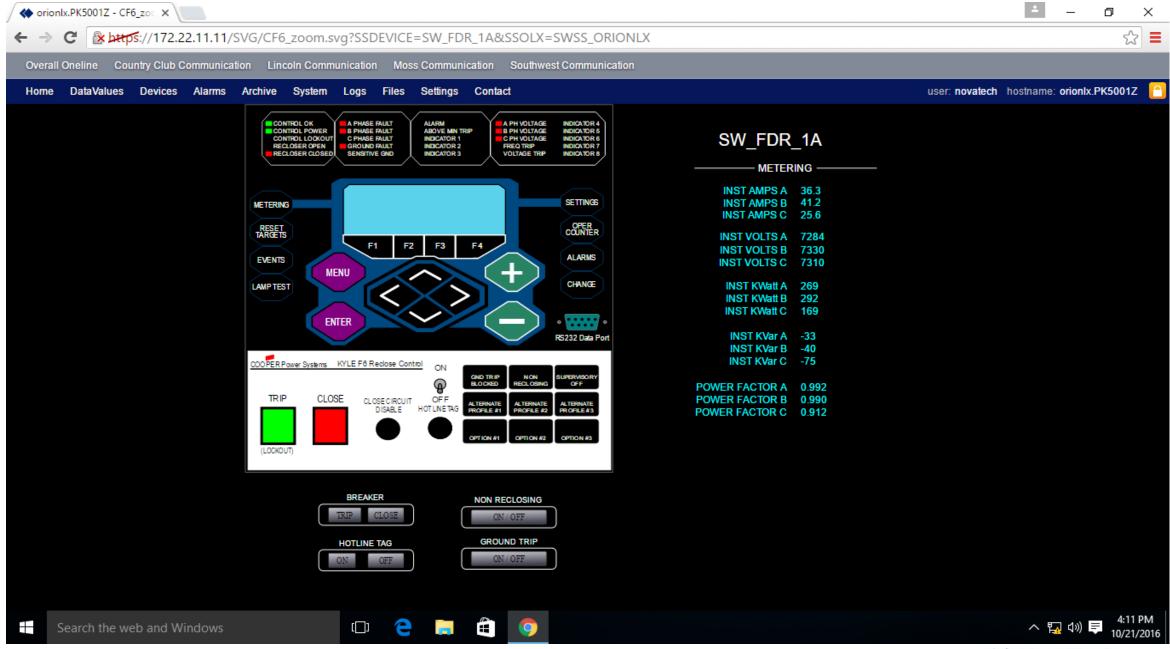




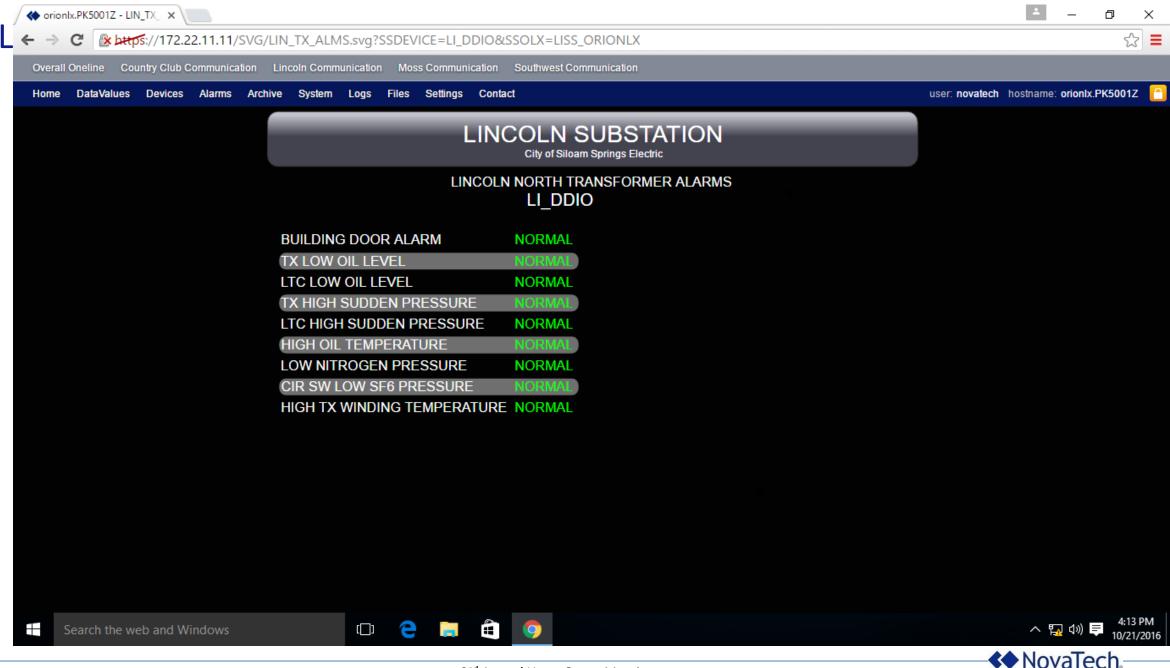












Lessons Learned // Added Benefits

- More thorough when specifying equipment such as relays; SCADA protocols, communication means, -- Cheapest bid is not always best!
- During project we saw additional benefits
 - Update system drawings and one line drawing
 - Locate equipment drawings and instructions that were misplaced
 - Straighten up equipment racks and control cable
 - Clean out substation houses



Future SCADA projects

Project under budget – adding some alarms from our battery chargers, changing communications for SW substation relays, bus voltage alarms, tile annunciator for office

Future

- ❖ 120V ac devices to DC
- * Add two of our large industrial customers: Metering and breaker relays
- Recording package
- Set up VPN for remote access
- * Add touch screen displays in stations
- Change SW substation feeder relays



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